The complete gaming loyalty solution

A flexible gaming system that grows with your business, customised to your venue's needs.

Available in New South Wales and Victoria

ebet

Analyse player activity, track gaming performance

As one of the most innovative and integrated gaming systems on the market, Metropolis provides advanced member-tiering features, unique loyalty and cashless functions as well as a sophisticated management reporting system to help you manage and improve performance.

Our system enables you to seamlessly manage your gaming floor with the precision and efficiency you need, along with providing you with the insights and reporting to help you improve performance.

When you choose Metropolis, you'll have immediate access to all the best-practice tools, training and support you need to operate with ease.

This innovative platform can integrate with your venue's existing systems and can be customised with a range of ebet add-ons.

Metropolis product add-ons:

- Astute BI
- CARD IT
- Engage
- Kiosk

- OrderIt
- Ticket-in, Ticket-out (TiTo)
- WagerExchange

Coming soon:

OrderIt Phase 2: Providing customers a convenient and easy way to order complimentary items directly via Pathway, Phase 2 will offer a robust solution with greater customisation and configuration.

Live Alerts: Featuring a set of triggers that action a paging call based on configuration options, such as turnover and time on device.

Get the most out of Metropolis

Let your gaming system do the heavy lifting to provide you with the information you need to make the decision that keep your customers coming back.

Paired with MAX's team of local, dedicated experts, Metropolis is the only gaming system you'll ever need.

Comprehensive gaming reconciliations

Effective promotions and marketing segmentation

Detailed gaming and member reporting

Extensive training, every step of the way

Live member tiering

Ongoing service and support

Boost your operations with Metropolis applications

PAY
Optimise your cashier operations.
Collect all venue payouts and manage additional redemption types and float reconciliations.

VAULT
Take control of your cash management.
A flexible cash management system that puts you in control of your safe.
Available in Victoria only.

YOURPLAY
Make informed decisions.
Full integration with the Victorian Voluntary Pre-Commitment scheme, empowering players to make informed decisions about their gaming machine play.
Available in Victoria only.

VPC
Allow your players to set, manage and track their activity.
Comply with legal requirements by providing Voluntary Pre-Commitment functionality for members.
Available in New South Wales only.

FLOOR
Operate your floor with ease.
Effectively manage your day-to-day gaming floor operations with live gaming floor performance.

MEMBER
Manage your membership better.
Equip your venue to better manage member information with comprehensive player management functionality.

PROMO
Provide additional excitement for your players.
Set up, manage and execute a multitude of promotions that entertain and excite.

ENGAGE
Keep your players connected.
Communicate with your members at multiple touchpoints with customised advertising and content.

KIOSK
Engage your members.
Provide members with the ability to swipe and win bonus points, participate in promotions, view account balances and redeem points and prizes.

GAME
Gaming analysis and reporting.
Provides a comprehensive data management and analysis tool.

REPORT
Stay on track with detailed reporting.
Monitor your promotional, membership and liability with easily accessible reports.

ASTUTE ONLINE REPORTING
Make smarter, data-driven decisions.
Astute BI integrates with Metropolis seamlessly to accurately measure venue performance.

COMPLIMENTARY
Provide additional benefits to your members.
Manage a complimentary account that can provide goods and services to members.

DOCUMENT STORAGE
Securely manage your member documentation.
Proficiently manage, store, download and remove files associated with your members.

ARC ADMINISTRATION
Role-based user access.
Built-in user access with added security to control user's access to the Metropolis system.